



Welcome!

We look forward to addressing your health concerns.

Listed below are our office guidelines and frequently asked questions.

Please let us know if you have further questions or concerns.

Scheduling

Please call the office at 303.663.0360 to schedule an appointment, or activate your patient portal through OnPatient.com. While it is our office policy to confirm your appointment, please do not rely on this reminder as we sometimes are unable to reach clients. If you are unable to make your scheduled appointment for any reason (weather, illness, etc.) please contact us, we are happy to change the appointment to a phone session.

Confidentiality

*"Whatsoever things I see or hear, concerning the life of men, in my attendance on the sick ...
I will keep silence thereon, counting such things to be as sacred secrets."*

Oath of Hippocrates

Your privacy is of utmost importance and protected by law. Discussion of your treatment with others requires your written permission even if it is a family member or spouse. We often see clients outside of the office and to further protect your privacy will not acknowledge you unless you first acknowledge us. We also ask that you respect the privacy of other patients by not sharing with others who you see at our office.

Prescription refills

Please call your pharmacy to request a refill. Refill requests may take 2-3 business days for our office to process. Due to the standard of care, refills require an appointment within the past 3 months. If you need to be seen more infrequently, your primary care physician may also authorize refills.

Emergencies

The office voicemail is updated with the current emergency coverage information. If you do not receive a call back within adequate time, call 911 or go to your nearest emergency room in case of emergency.

Cancellations/No shows

No show fees will not be assessed if an appointment is cancelled with more than a business days' notice. If you cancel with less than business days' notice or do not show for your appointment, you will be charged the scheduled fee for the time blocked. If you show up to your appointment more than 15 minutes into your scheduled time we may need to reschedule your appt and charge the scheduled fee.

Insurance

Though we are not on any insurance plans/panels and are considered out-of-network, we will provide the necessary information (superbill) for you to submit your claim to your insurance company. Please check with your insurance company prior to your first appointment to discuss the terms of potential reimbursement.

Payment



Fees are due at the time of service by cash, check or credit card. Non-payment on the day of service will incur a billing fee. Charges are subject to an annual cost of living increase (~3-6%) at the first of every year. Please discuss with us if at any time cost of treatment becomes prohibitive.

Fees (as of 12/20/2022):

	The Center for Stress Medicine		
	Physician Services	Physician Assistant Services	Health and Wellness Coaching
Initial Intake	\$700		\$185
Follow-Up Intake w/ Genomind Review	\$700		
Follow-Up Intake w/o Genomind Review	\$675		
50 minute session	\$675	\$410	\$150
35 minute session	\$430	\$260	\$105
20 minute session	\$285	\$175	\$70
10 minute session	\$180	\$110	
Report Write Up Fee	\$180	\$180	
Genomind Review only	\$700		
Pathway Review only			\$280
Emergency Call (after business hours)	\$215		

Prolonged Service Charge.....\$180
 Late cancel*.....\$180
 Stand alone Report SCL-90\$140
 Billing fee..... \$ 50/month bill is unpaid

All scheduled appointments with clinicians incur same fee whether in person or phone/Cisco/facetime.

If your account becomes delinquent, it may be forwarded to an outside collection agency. If this happens you will be responsible for all costs of collection, including but not limited to, interest, rebilling fees, court costs, attorney fees and collection agency costs.

We will be pleased to discuss any of the office policies with you. If you have confidential feedback regarding office personnel or policies you may leave a message for Dr. Van Anrooy at 720-285-3588.

Thank you!

**Late cancel within 24 hours of scheduled appointment, patients will be charged \$165.00; a late cancel less than 12 hours of scheduled appointment time or a no show, patients will be charged scheduled appointment fee*

I have read and understand the information provided and agree to these terms

Signature of patient

date

Signature of parent/guardian if minor

date